

Rent statements

To help you keep track of your money, we send you a rent statement every three

If you receive full Housing Benefit this figure will be £00.00. If you receive some Housing Benefit the figure will be the rent due less the amount of benefit you receive.

(Gross rent – Housing Benefit). If you do not receive Housing Benefit this figure will be the amount of the rent due for your home.

Payments received

This shows all payments you have made to the rent account.

Adjust

This includes payments such as Housing Benefit underpayment, adjustments or refunds.

Balance

This shows the current balance on the account and if it is in arrears (DR) or credit (CR)